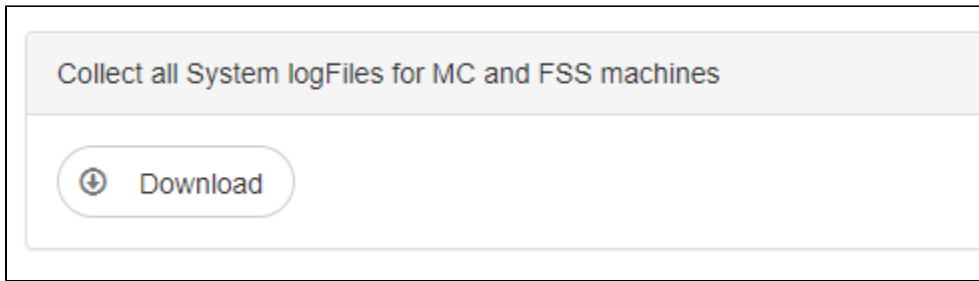


Collect System Log Files

To collect system log files of the FEWS components, the download button can be used. It can take some time before the download is completed. The download will result in a zip file containing all log files.



Download

On pressing the download button, you will, after a while, be presented with your browser's download pop-up to save or open a zip file. This zip will contain:

- A directory with the contents of the Admin Interface Tomcat logs: AdminInterfaceTomcatLogs. These are log files that are written by the Tomcat server.
- For every master controller a directory named with the master controller id. Inside this directory the following subdirectories can be found:
 - MCLogCollector: the log file of the Log Collector itself.
 - fss: contains log files for all reachable forecasting shell servers grouped by fss group.
 - ai: contains the log file of the admin interface for which the collected logs were requested. Only for the current MC.
 - ws: For each webservice connected to the MC a taskrunid folder is created with the collected log files for the Web Service.